

Our website and YouTube channel provide FAQs, Manuals and How To videos, and we offer support packages as follows:

During warranty period

Unlimited remote support during office hours Monday to Friday 0900-1700

Out of hours remote support: Monday to Friday 1700-2100, Saturday & Sunday 0900-2100

Out of warranty period Contract Level 1

Unlimited remote support during office hours Monday to Friday 0900-1700

Out of hours remote support: Monday to Friday 1700-2100, Saturday & Sunday 0900-2100:

£95 + vat per annum

Out of warranty period Contract Level 2

Unlimited remote support during office hours Monday to Friday 0900-1700

Out of hours remote support: Monday to Friday 1700-2100, Saturday & Sunday 0900-2100

Annual system check (function test, battery change and insurance certificate):

Zone 1: England

WaterSwitch system:

1 – 4 wireless transmitters: £195 + vat

5 – 10 wireless transmitters: £240 + vat

11+ wireless transmitters: £270 + vat

xFlow system: £195 + vat

WaterComm, WaterHub or WaterTAPP systems:

Priced per device – please contact us for a quote.



Zone 2: Scotland, Wales, Northern Ireland, Eire & Channel Islands

WaterSwitch system:

1 – 4 wireless transmitters: £250 + vat

5 – 10 wireless transmitters: £295 + vat

11+ wireless transmitters: £325+ vat

xFlow system: £250 + vat

WaterComm, WaterHub or WaterTAPP systems:

Priced per device – please contact us for a quote.

Please note: All prices are per annum and exclude vat.

[CONTACT US](#)