

# LeakSafe WaterSwitch2 Alarm Resolution



1 red flash & 1 beep every 60 seconds  
VALVE CLOSED DUE TO MAINS POWER FAILURE

Reinstate your water by pressing WATER ON



2 red flashes & 2 beeps every 60 seconds  
VALVE CLOSED DUE TO A LEAK BEING DETECTED

Can you turn your water back on by pressing WATER OFF then WATER ON without the system starting to alarm again?

Yes

The leak detection tape that activated the alarm has dried.  
Monitor the system for further alarms

No

If you have leak detection tape directly connected to the port marked L on the Valve Control, unplug this tape from the Valve Control. Does the system allow you to reinstate your water now?

Yes

This is the leak detection tape that has activated the alarm.  
Once the leak is fixed and the tape is dry reconnect to the Valve Control.

No

One of the leak detection tapes in the property has got wet and the wireless transmitter it is connected to will be beeping. This is where a leak has activated the alarm.  
NB. IT ONLY TAKES A TEASPOON OF WATER TO ACTIVATE AN ALARM.

If it is safe to re-instate the water, disconnect the tape from the wireless transmitter and turn the water back on by pressing WATER OFF then WATER ON.

Once the leak is fixed and the tape is dry (24-48 hours) reconnect the tape to the wireless transmitter.

# LeakSafe WaterSwitch2 Alarm Resolution



3 red flashes & 3 beeps every 60 seconds  
VALVE CLOSED DUE TO CONTINUOUS WATER FLOW  
TIMER BEING EXCEEDED

This is a Leak Flow Alarm. The system has closed the valve because it has detected continuous flow of water for longer than the selected period (usually 1 – 1.5 hours). Please note that kitchen and laundry appliances do not draw water continuously and will not activate this alarm.

If you are aware of a reason why water has been used for this period e.g., irrigation or jet washing, and it is safe to turn the water back on, press WATER OFF then WATER ON, on the Valve Control.

**PLEASE ONLY REINSTATE THE WATER IF YOU HAVE CARRIED OUT THE APPROPRIATE CHECKS TO ENSURE THAT TURNING ON THE WATER WILL NOT CAUSE ANY DAMAGE TO YOUR PROPERTY.**



3 red flashes every 60 seconds NO beeps  
VALVE CLOSED DUE TO NO WATER FLOW BEING  
DETECTED FOR SELECTED PERIOD

This is a No Flow Alarm. The system has closed the valve because it has not detected any flow of water through your flow meter for the selected period (usually 24 hours).

Press WATER ON, on the Valve Control or the Wireless On/Off switch to turn the water on.



1 yellow flash & 1 beep every 60 seconds  
LOW BATTERY WARNING

Change the batteries in your system



2 yellow flashes & 2 beeps every 60 seconds  
VALVE HAS BEEN DISCONNECTED FROM VALVE  
CONTROL

Reconnect the valve to port **V** on the Valve Control